

Teaching Points: Clinician Review Errors That Do Not Affect Outcome Percentage

Error	Description	Full Comment Description
Administrative Error Wrong Clinician Name	Billed under wrong clinician, data entry error	- Data entry keyed wrong clinician. The service entered by data entry with the incorrect clinician's name.
Administrative Error Other	Other administrative error	- Key stroke errors attributable to billing staff or other departmental staff. - The DOS billing error is attributed to data entry error.
Carry Forward Policy Not Followed	Cloned/Unedited Template	- Violation of the Carry Forward policy. Policy Number IM 10-20-.08 requires information that is carried forward, imported, or supplied appropriately. See policy for details.
Cloned – Resident	Administrative Error	- Cut Paste. Clinician re-used or did Cut Paste without editing.
Cloned w/Contradiction	Contradiction	- Cut Paste. Clinician re-used or did Cut Paste without editing.
Cloned/Unedited Template	Cloned/Unedited Template	- Cut Paste. Clinician re-used or did Cut Paste without editing.
Diagnoses Sequencing Error (Not Primary Diagnosis)	Entry order of diagnoses is incorrect	- Based on the documentation the diagnoses are not sequenced appropriately.
Diagnosis Billed is a Symptom of Primary Condition (Not Primary Diagnosis)	Diagnosis Error	- Symptom & Condition diagnosis reported. Symptoms of the primary condition should not be separately reported unless separately treated.
Diagnosis Code Added by Reviewer (Not Primary Diagnosis)	Recommend adding a documented diagnosis that was not coded	- Diagnosis Code Added. The documentation supports the addition of a diagnosis code.
Diagnosis Documented is Different than Diagnosis Selected (Not Primary Diagnosis)	Recommend diagnosis change due to differing with documentation	- Incorrect Diagnosis. The documentation supports the selection of a different diagnosis code.
Diagnosis Error (Not Primary Diagnosis)	Other Diagnosis Error	
Diagnosis Not Documented (Not Primary Diagnosis)	Diagnosis is not documented in the medical record	- Diagnosis Not Documented. The diagnosis was not documented.
Documentation Not Scanned	Not Scanned	- Scanned Note. Documentation not scanned administrative error.

Documentation Not Timely	Timeliness	- Four (4) day outpatient requirement exceeded. Documentation not in record within four (4) days.
E&M Service Supported Based on Time	Used when time is appropriately documented to support the E&M, but not the History, Exam, & Medical Decision Making.	- Documentation supports the E&M service selected based on time.
Modifier Error – 25	Modifier Not Required	- Modifier 25 Error. The 25 modifier is not required.
Modifier Error – 59	Modifier Not Required	- Modifier 59 Error. The 59 modifier is not required.
Modifier Error	Failed to Append Modifier	- Missed Modifier. A modifier should be appended to the service. - Modifier GC / GE Error. The appropriate Teaching Physician modifier should be appended.
Modifier Error – Disagree with Selected Modifier	Disagree with the modifier selected, or the modifier is not supported	- Documentation does not support modifier selected.
Other	Other Error	
Patient Summary Not Updated	Patient Summary	- Violation of the Patient Summary: Outpatient Policy Number IM 10-20.10, the patient summary was not updated. See policy for details.
Use of Unapproved Abbreviation	Use of unapproved abbreviation	- Clinician used unapproved abbreviation.
Wrong DOS (Date of Service)	Incorrect date of service (DOS)	- Clinician DOS Error. Clinician documented incorrect DOS.
Wrong Clinician Name Billed	Billed under wrong clinician-clinician error	- Wrong Clinician-Clinician Error. Services billed under the wrong Clinician.